

FORTH Project Details

Sector: NGO

User: Fire Department Limburg-Noord

Country: The Netherlands

Year: 2017

Online Offline

Facilitator(s): Geert Schols, Christel Derkx



Innovation Assignment:

The purpose of this FORTH innovation expedition was to come up with ideas and innovative solutions to guarantee the availability and preparedness of the Fire Service organization. These ideas must be able to be converted into actionable and feasible plans.

Highlights of the process:

The FORTH expedition began by exploring 6 opportunities and we discovered many frictions and needs among the target groups of mayors, civil servants and people in the society. We generated 514 ideas, converging them into 12 concepts. Two revolutionary and three evolutionary concepts were translated into a business case in the Homecoming phase

Main results:

The FORTH expedition had a very positive impact on the building of an innovative mindset within the fire department.

All five concepts have been embraced by the management team and have been allowed to be further developed. Within a year the fire department was the first in the Netherlands to develop an entirely new fire service training course, successfully testing and further developed in a pilot.

