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25 RULES

FOR PERFECT BRAINSTORMING

Every one of us has experienced failed brainstorming sessions. It could have been because one of your vice presidents disapproved of every idea until after a short while everybody kept his mouth shut. Or because 250 ideas were posted on a wall and nobody knew what move to take next. Or because at the end of a long day at the office you could only recycle old ideas and nothing new was unveiled. But do not get discouraged. The perfect brainstorm does exist – just like the perfect storm.

So, what finally gives that feeling of WOW? I've discovered that this simple question cannot be answered easily. I do not think there is one dominant success factor. It is much more the right interplay of many small factors. It's all in the details. Perhaps the metaphor of a puzzle is most fitting. There are many small pieces needed, and if you lose one, the puzzle is worthless. In my innovation practice, I have found 25 pieces needed to create perfect brainstorming:

HIGHLY RELEVANT

- 1. Define a relevant subject, which is a challenge for the organization and the people you invite.
- 2. Create with the sponsor a concrete and s.m.a.r.t. brainstorming or innovation assignment.
- 3. Create momentum for brainstorming. Something important must happen now!

DIVERSE GROUP OF PARTICIPANTS

- **4.** Invite people for whom the assignment is personally relevant.
- 5. Invite people for both content as well as decisionmaking capabilities.
- 6. Include outsiders and outside-the-box thinkers.
- 7. Include an even mix of men and women, young & old, et cetera.
- 8. Invite the internal senior problem-owner (CEO or vice president) to participate.

> RAISE IDEAS

SPECIAL SETTING

- **10.** Create an (emotionally) safe environment where you can be yourself.
- **11.** Don't allow iPhones and iPads to ring or flash.
- 12. Never and I really mean never do any brainstorming at the office.

EFFECTIVELY STRUCTURED PROCESS

- **13.** Allow at least two days for effective brainstorming to reach concrete new concepts.
- 14. Spend twice as much time on the convergence process as on the divergence process.
- **15.** Plan and prepare an effective combination of ideagenerating techniques.
- **16.** Be open to suggestions from the group to adapt the process.
- 17. Make sure it is enjoyable. Fun promotes good results.
- **18.** Time box. Make sure everybody is aware of the time limits- and sticks to them.
- **19.** Hire a storyboard artist or cartoonist to visualize the results
- 20. Keep up the pace; otherwise it becomes long-winded and boring.

FACILITATED BY A PROFESSIONAL

- 21. Appoint an (internal) expert facilitator, who stays in the background and exercises light control.
- 22. The facilitator should reflect the opposite energy of the group. If the group is too active: exert calmness.
- 23. The facilitator mustn't lose sight of subgroups; closely monitor their progress.

CONCRETE OUTPUT

- **24.** Make the output very concrete and clear to anybody.
- **25.** Creating concepts together with your colleagues generates maximum internal support.

